



MISSOURI
DEPARTMENT OF
NATURAL RESOURCES

PUBLIC NOTICE

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER
Multiple Violations at SOUTHWEST CITY PWS – 2024 to 2025

Este informe contiene información muy importante sobre su agua potable.
Tradúzcalo o hable con alguien que lo entienda bien.

The Southwest City PWS public water system (ID # MO5010751, McDonald Co.) has had multiple violations of monitoring requirements and drinking water standards from **October 2024** through **September 2025**. During this time period this system incurred one significant deficiency violation, and one reporting violation.

The Missouri Department of Natural Resources conducted a site visit of our public water system and they identified a significant deficiency requiring corrective action. However, we failed to complete corrective actions or failed to comply with a corrective action plan within the time frame outlined in the approved compliance schedule and have violated a requirement of the Ground Water Rule. As our customers, you have a right to know what happened and what we are doing to correct the situation.

This is not an emergency. If it had been an emergency, you would have been notified within 24 hours. This significant deficiency has the potential to result in lack of proper treatment and oversight of the water system. Inadequately treated or inadequately protected water may contain disease-causing organisms. These organisms can cause symptoms such as diarrhea, nausea, cramps, and associated headaches. While we have not detected any evidence of contamination or other health threats related to our source water, we are still committed to correcting the deficiency to eliminate the threat of contamination.

We were required to develop and submit to the State an initial service line inventory that includes all service lines connected to the public water distribution system and characterize the materials of those service lines as either lead, galvanized requiring replacement, non-lead, or lead status unknown. Our system failed to submit an initial inventory of service lines to the Missouri Department of Natural Resources by **October 16, 2024**. For more information on reducing lead exposure around your home/building and the health effects of lead, visit the EPA's websites at <https://www.epa.gov/ground-water-and-drinking-water/basic-information-about-lead-drinking-water> and <http://www.epa.gov/lead>.

Public notice is required for both of these violations. Performing public notice now resolves this issue. Please share this information with all the other people who drink this water, especially those who may not have direct access to this information. You can do this by posting this notice in a public place or distributing copies by hand or mail.

What happened? What is being done? Describe corrective action(s).

We are currently working on the Lead Line Inventory and have submitted to DNR. Back Flow has
corrected and waiting on the State Inspection Certification.

For further information contact

Shane Clark at 417- 762-3762 or PO Box 313, Southwest City, MO
(Name of system contact) (Phone #) (Mailing address) 64683

or the Department's Public Drinking Water Branch at 573-526-6925
or the Southwest Regional Office at 417-891-4300.